

## Improving IT Skills and Confidence with Technology Program

Flash Drive is a non-profit community enterprise that aims to empower individuals to connect socially within the community by providing an innovative, supportive, and engaging technology and E-waste management learning environment.

Our **Improving IT Skills and Confidence with Technology Program** offers a structured but flexible pathway for participants to learn, understand and gain confidence with computers and software. We recognise that every individual has different skills and capabilities – but we also set clear goals with a view to develop and empower everyone who joins the Flash Drive community.

Participants in this program advance through three levels at their own pace – with clear instructions and support.

### LEVEL 1

Basic training, how to set up your computer e.g. how to connect the computer to the power outlet, monitor, speakers, keyboard and mice.

### LEVEL 2

How to open and use different 'core' programs e.g. Microsoft office, Virus Protection and PC Maintenance etc.

### LEVEL 3

How to use a browser and the internet e.g. Emails Facebook, Skype, search engines etc.

Our team has a proven track-record of working successfully in community development, training, and working with our participants to realise their true potential. We do this by mentoring to build self-esteem and confidence, and improving social capacity – while learning practical, hands-on skills.

***Call us today, send us an email (or drop in and see us) to discuss our program. We welcome questions and the opportunity to connect with new participants.***